**(英) Asiah Crutchfield|(中) 孫賽亞**

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***IT / Informatics Student***

Aspiring Developer | Creative Technologist | Passionate About Learning & Innovation

Motivated computer science student with hands-on experience in IT support, data reporting, and digital project development. Skilled in problem-solving, technology integration, and creating intuitive user experiences that bridge learning and technology. Combining a background in technical support at Tulane University with cross-cultural experience studying in Taiwan, I bring adaptability, curiosity, and a creative approach to technology-driven solutions.

**WORK EXPERIENCE**

**Tulane Technology Connection Oct. 2023 - Aug. 2024**

*IT Specialist New Orleans, LA, USA*

* Gathered and submitted Excel reports to major companies such as Apple.
* Used the PIMS POS system for sales, quotes receiving and creating purchase orders.
* Guided students and faculty in making technology purchase decisions for Mac, iPad and Dell products.
* Gained solid comprehension of various Macintosh models and Dell laptops.

**Pontchartrain Partners Nov. 2017 – Aug. 2022**

*Maintenance New Orleans, LA, USA*

* Maintained cleanliness and orderliness of both inside and outside of the building by cutting grass, collecting trash and debris around the building, cleaning restrooms, caring for plants, and mopping floors.
* Performed light maintenance such as fixing leaking toilets.

**Canal Street Veterinary Hospital Aug. 2015 - Apr. 2017**

*Veterinary Assistant New Orleans, LA, USA*

* Cared for sick and injured dogs and cats by feeding, walking, and bathing them.
* Assisted doctor in exams and surgeries.

**EDUCATION**

**Yuan Ze University Est. 2028**

*Bachelor’s in Informatics Taoyuan City, Taiwan*

**CERTIFICATIONS, SKILLS & INTERESTS**

* **Certifications:** TOCFL A1
* **Interests:**Weightlifting and fitness; Language learning; Video production; Creative writing